

ALOK BHASIN

Second Edition



India's leading law information provider

Foreword

I am happy to contribute, on International Women's Day, the foreword to a well researched work on the meaning and scope of "sexual harassment", the need to combat it, responsibility to check it, and provide redress to the victims. It should help considerably in combating sexual harassment, and empowerment of the women who are the largest victims.

The 21st century is the century of knowledge, recognised not only as a significant form of wealth but also as power. Economics of knowledge is a scientific study of improving governance through human development. Thus, economics of knowledge with human development and social good at its core acquire significance in this century. There is a definite linkage between human development and human rights, which in turn are linked to democracy or governance. Human Development Index (HDI) is recognised as a new measure of development and ranking of a nation since the turn of the last century.

The Human Development Report, 1995 engineered a shift in the debate of gender inequality in the world, wherein Mahbub-ul-Haq warned: "Human development, if not engendered, is fatally endangered". He wrote gender into human development indicators. The 1996 Report emphasised that economic growth is the means for human development; and investing on women's capabilities and empowering them is the surest way to economic growth and overall empowerment. Economic growth alone is not sufficient, unless it is backed by proper policies ensuring distributive justice.

The Report on Human Development in Asia, 2000 dealing with "The Gender Question" focuses on the disproportionate share of burden of deprivation borne by the women. Its foreword quotes Mahbub-ul-Haq, who had earlier said: "As we approach the 21st century, we hear the quiet steps of a rising revolution for gender equality.... Women have greatly expanded their capabilities over the last few decades through a liberal investment in their education.... They stand ready and prepared to assume greater economic and political responsibilities. And

technological advances and democratic processes are on their side in this struggle.... It is quite clear that the 21st century will be the century of much greater gender equality than the world has ever seen before." The Millennium Development Goals (MDGs) aim at gender justice; and the targets for the year 2015 focus on this goal by including therein gender equality and better reproductive health care.

For realising this vision, gender justice is essential since women constitute half the human resources. Augmentation of human resources is not possible without empowerment of women. To achieve this result, all impediments in the route of women's empowerment must be removed. Gender bias in society is the biggest obstacle. It must be eradicated by correcting the mind set. The skewed sex ratio—more pronounced among the affluent—is a consequence of this aberration. The psychology behind the tendency to indulge in sexual harassment is also relatable to mental aberration.

The celebration of the International Women's Day should remind every citizen of the fundamental duty in Article 51-A(e) of the Constitution of India "to renounce practices derogatory to the dignity of women". Sexual harassment is a serious affront to human dignity. I do hope this comprehensive work will promote the cause.

"Sexual harassment" is a term of wide import, and combating it requires a multi pronged approach. The author, Alok Bhasin, has done a commendable job by his comprehensive treatment of the subject—a global social evil—its psychology, pathology, prevention and cure. A separate treatment of the topics focusing on the persons responsible for curbing and preventing the menace, and dealing with the effective remedies available to the victims has great practical significance. The author has combined the benefit gained from his practical experience as a lawyer with his academic credentials to produce an exhaustive guide, not only for the large task force of working women, but also for all sections of the society. I am sure, this book will be of great utility, not only to those who benefit from, but also to those who have the duty to faithfully implement the Vishaka judgment of the Supreme Court, and the long awaited legislation in the field, when it comes.

My best wishes for the success of this venture.

Exordium

They were helpless. We were helpless as we too stood by and watched as one by one they were dismissed. It was this sense of helplessness that made us pick up this issue of legislation for sexual harassment.

The strongest impetus for campaigns demanding a specific law for combating sexual harassment has, understandably, come from women themselves. As the findings of a report by ILO states:

Many of the countries study note the vital role that women workers' groups have played in spearheading campaigns and advocacy that have called for change in laws and policies that discriminate against women, and for the enactment of legal systems to protect women workers.¹

The passage quoted above is from an interview of women activists of Malaysia. The victims were six female employees of an international hotel who were dismissed for lodging police reports against their general manager for sexual harassment. In India also it was the collective action taken by various women's groups that ultimately culminated in the landmark decision of the Supreme Court in the *Vishaka case*². Of course, this is not to diminish the proactive, receptive and responsive approach of the Supreme Court to the points at issue.

We conquer'd you, we made Women of you.

—Colonial Records of Pennsylvania (1742)³

In her highly instructive and enlightening book, *Just like a Woman*⁴, Dianne Hales recounts an incident to make her point how, till not too distant a past, "man" regarded himself as the sole paradigm to measure

- 1. ILO, Action Against Sexual Harassment at Work in Asia and the Pacific (2001) 43.
- Vishaka v. State of Rajasthan, (1997) 6 SCC 241: 1997 SCC (Cri) 932: AIR 1997 SC 3011, per J.S. Verma CJ.
- 3. Reader's Digest, Success with Words (1983) 685.
- 4. 1999, Random House (US) and Virago Press (UK).

or judge all things human – even in matters of (female) physiology. "Years ago", she tells, when she was researching an article on irregular heartbeats, a cardiologist took out an electrocardiogram tracing from a file to show her an example of a normal pattern. However, immediately thereafter he cast it aside, mumbling, "No, that won't do. It's a woman's." "To my chagrin", says the learned author, "neither he nor I questioned the assumption that the only norm—not just for hearts, but for all human physiology—had to be male".5

Inability as well as reluctance to understand female physiology resulted in the notion that women were "biologically blighted". Women became victims of their own reproductive biology. Biological differences—some actual and some supposed—in women were held against them as their deficiencies. These differences were enlisted to practise and justify discrimination against them. Even Hippocrates, who is regarded as the father of medicine, described woman as a "damp, soggy creature"; while Aristotle said a woman was naturally defective, a "mutilated male". Women came to be regarded as the negative opposite of men, and not merely different from them. Till the 17th century medical opinion regarded female body "as a lesser variation on the male model, with analogous reproductive organs turned about and tucked inside".6 According to a 19th century physician, "A woman is a pair of ovaries with a human being attached, whereas a man is a human being with testes attached." As Dianne Hales says, "[This] was a cruel distinction—and a false one. Because it was just like a woman to have a womb, it was presumed she should not, could not use her brain. Because it was just like a woman to give life, her own life seemed to have no other value."7 Physicians of the late 19th century held the view that removal of a woman's ovaries was the best way to "repair" mental disorders. Even as late as in the early 20th century, an obstetrics book declared, "A woman has a head too small for intellect, but just big enough for love."9 Even the natural biological process of menstruation came to be associated with so many myths and taboos that it would generate shameful feelings in a woman. Says Dianne Hales,

Although legends of ancient matriarchies suggest that menstruation once inspired awe, most of it triggered loathing. Menstrual blood was feared as a potent toxin that could spoil milk, destroy crops, sour beer, drive dogs mad, shatter glass, dull swords, and sicken even the most virile males. Its shedding was deemed so disgusting that women felt they had to keep a normal, fundamentally female process secret.¹⁰

^{5. &}quot;Preface" in Dianne Hales, Just like a Woman (1999).

^{6.} Ibid.

^{7.} Ibid, 6.

^{8.} Ibid, 98.

^{9.} Ibid, 4.

^{10.} Ibid, 157.

It was only in the 19th century that a London physician connected menstruation with ovulation. Even till the early 20th century medical experts believed that mental activity during menstruation could interfere with ovulation and destroy a woman's capability. 11 Pregnancy, "the medical condition associated with procreation" and which, thus, is of "fundamental importance in our society", 12 instead of being regarded as a valid reason for absence from work, came to be treated as a virtual disqualification for employment.13

Biases against women manifested themselves in language and usage as well. The term woman has originated from wifman (meaning "wife of man" or "wife man"), though it has been humorously suggested that it is a derivative of woe to man or womb man. A girl was admired for her "vouthfulness" and a lady for her "superior social status" and "refined manners". However, the term woman in general, was assigned a number of negative qualities like being fickle, fearful, foolish, cowardly, tearful, weak and selfish. On the other hand, "[a]ll the admirable qualities of adults—courage, strength, fortitude, determination, vigour—were assigned solely to man. Although both males and females possessed these good qualities, they were called manly, not womanly virtues". 14 Some of the derogatory synonyms of woman include baggage, piece or piece of goods, heifer, bit or piece of skirt, bit of fluff and the weaker sex. Some proverbs also refer to a woman in a derogatory sense, as for instance, "A woman, a dog and a walnut tree, the more you beat them the better they be"; "A woman and a ship ever want mending"; "A woman's place is in the home"; "A woman's work is never done"; "Silence is a woman's best garment"; and "Never choose your women or your linen by candlelight".

Female sexuality itself has been a victim of many myths, stigmas and stereotypes. Dianne Hales says,

- 11. Ibid, 158.
- 12. To use the words of Dickson CJ in Brooks v. Canada Safeway Ltd, (1989) 1 SCR 1219: (1989) 10 CHRR 6183: (1989) 59 DLR (4th) 321 (Can SC), Supreme Court of Canada; http://www.cantii.org.
- 13. See, Neera Mathur v. LIC, (1992) 1 SCC 286: 1992 SCC (L&S) 259: AIR 1992 SC 392, per K. Jagannatha Shetty J, where the Supreme Court quashed the termination of a lady probationer who was terminated for giving a wrong date of her last menstrual period in the declaration prior to her appointment. The Supreme Court said:

The particulars to be furnished ... are indeed embarrassing if not humiliation. The modesty and self-respect may perhaps preclude the disclosure of such personal problems like whether her menstrual period is regular or painless, the number of conceptions taken place; how many have gone full terms, etc. The Corporation would do well to delete such columns in the declaration.

Also see, Air India v. Nergesh Meerza, (1981) 4 SCC 335, per S. Murtaza Fazal Ali J. In this case the Supreme Court concluded that the service regulation providing for termination of service of an air hostess on first pregnancy was arbitrary and, hence, unconstitutional under Article 14 of the Constitution.

14. Reader's Digest, Success with Words (1983) 685.

[F]emale sexuality always has been suspect. Some contend it's just like a woman to tempt, tease, titillate, seduce, or sleep her way into places of privilege or power. On the other hand, it's also seemed just like a woman to be cold, frigid, rejecting, sexually unsatisfied — and unsatisfying.¹⁵

This sentiment was expressed poignantly in the following words written for the Second International Women's Day broadsheet, Sydney, Australia in 1975:

BECAUSE our work is never done & under or unpaid or boring or repetitious,

and we're the first to get the sack,

and what we look like is more important than what we do,

and if we get raped its our fault,

and if we get bashed we must have provoked it,

and if we raise our voices we're nagging bitches,

and if we enjoy we're nymphos,

and if we don't we're frigid,

and if we love women its because we can't get a real man,

and if we ask our doctor too many questions we're neurotic and/or pushy,

and if we expect community care for children we're selfish,

and if we stand up for our rights we're aggressive and unfeminine,

and if we don't we're typical weak females,

and if we want to get married we're out to trap a man,

and if we don't we're unnatural,

and BECAUSE we still can't get an adequate safe contraceptive but men can walk on the moon,

and if we can't cope or don't want a pregnancy,

we're made to feel guilty about abortion, and for lots and lots of other reasons,

we are part of the women's liberation movement. 16

Paradoxically, however, women—at least some women—have been worshipped as goddesses. And of course, many women have successfully conquered all biases. But biases against women still remain prevalent even in these supposedly progressive and modern times. Such biases have

^{15.} Dianne Hales, Just like a Woman, 13.

^{16.} Joyce Stevens, A History of International Women's Day; http://www.isis.aust.com>.

resulted in practices like dowry and female foeticide. Even in some educated families in India the custom of changing the *first* name of a girl upon her marriage by her in-laws is still followed with relish.

SOME POSITIVE DEVELOPMENTS

Women celebrated the *First International Women's Day* on 19 March 1911 in Europe. They demanded an end to all discrimination. They demanded the right to work. They also demanded the right to vocational training. The date 19 March had a historical significance. It was on 19 March 1848 that a Prussian king had promised to grant the right to vote to women. The promise, however, was never fulfilled.¹⁷ In 1917, women in Russia celebrated the International Women's Day on 8 March, which was declared as an official communist holiday. Eventually, 8 March became the "official" International Women's Day.¹⁸

In 1945, representatives of 50 countries signed the United Nations Charter. The Preamble to the Charter declared one of the central goals of the Organisation "the reaffirmation of 'faith in fundamental human rights, in the dignity and worth of the human person, in the equal rights of men and women". The UN Charter was the first international instrument to refer specifically to human rights and to the equal rights of men and women. By virtue of the UN Charter, all members of the United Nations became "legally bound to strive towards the full realisation of all human rights and fundamental freedoms".¹⁹

The *International Bill of Human Rights* "strengthen[ed] and extend[ed the] emphasis on the human rights of women. The *Universal Declaration of Human Rights* proclaim[ed] the entitlement of everyone to equality before the law and to the enjoyment of human rights and fundamental freedoms without distinction of any kind". It also included sex among the grounds of such impermissible distinction. "The *International Covenant on Economic, Social and Cultural Rights* and the *International Covenant on Civil and Political Rights*, both of 1966,... translate[d] the principles of the Declaration into legally binding form."²⁰

The General Assembly of the United Nations adopted the *Declaration* on the Elimination of Discrimination against Women on 7 November 1967. However, the Declaration amounted only to "a statement of

^{17.} Ibid.

^{18.} ILO and Joyce Stevens, A History of International Women's Day.

^{19.} United Nations, Report by the Committee on the Elimination of Discrimination against Women, Fourth World Conference on Women, Beijing, China, 4–15-9-1995; the United Nations website.

^{20.} Ibid.

moral and political intent, without the contractual force of a treaty". Subsequently, the General Assembly adopted the Convention on the Elimination of All Forms of Discrimination against Women on 18 December 1979. On 17 July 1980 at a special ceremony at the Copenhagen Conference, 64 States signed the Convention on the Elimination of All forms of Discrimination against Women. On 3 September 1981. the Convention entered into force, "thus bringing to a climax United Nations' efforts to codify comprehensively international legal standards for women". The Convention unequivocally declared that discrimination against women violates the principles of equality of rights and respect for human dignity. "Unlike earlier international instruments, which [spoke] only of 'distinction' or 'discrimination' on the basis of sex", the Convention clarified that discrimination against women encompasses "any difference in treatment", whether by way of distinction, exclusion or restriction, on the ground of sex, which has "the effect or purpose of impairing or nullifying the recognition, enjoyment or exercise by women, irrespective of their marital status, on a basis of equality with men, of their human rights and fundamental freedoms in all spheres of life". As a result, a number of countries started focussing attention on the human rights of women, including introduction of special measures of affirmative action. The Convention has also "positively influenced litigation" in many countries²¹ including India²².

From the 1980s many governments and employers' and workers' organisations also started focussing on one particular form of discrimination based on sex, namely the types of behaviour covered by the terms "sexual harassment" or "unsolicited sexual attention". These would include

insults, remarks, jokes, insinuations and inappropriate comments on a person's dress, physique, age, family situation, etc.; a condescending or paternalistic attitude undermining dignity; unwelcome invitations or requests that are implicit or explicit, whether or not accompanied by threats; lascivious looks or other gestures associated with sexuality; unnecessary physical contact, such as touching, caresses, pinching or assault... [where such conduct could] be justly perceived as a condition of employment or a precondition for employment; influence decisions taken in this field, or prejudice occupational performance; humiliate, insult or intimidate the person suffering from such acts.²³

21. Ibid.

^{22.} As a matter of fact, the Preamble to the Indian statute, the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 expressly refers to the Convention. The 2013 Act has been passed "for giving effect" to the Convention on the Elimination of All forms of Discrimination against Women.

^{23.} ILO, 1988, General Survey of the Convention C 111 and Recommendation R 111; website of ILO.

Developments in the field of science, particularly gender-specific research in biology, anthropology, physiology, psychiatry, etc., have also contributed to demolition of various biases against women. Thanks to such research, now we know that we all owe our existence to the life generating mitochondrial DNA in every *female egg*. The mitochondrial DNA "has the unique ability to repair genetic defects in sperm and launch the development of an embryo. Both females and males receive mitochondrial DNA from their mother's egg".²⁴ The female body, observes Dianne Hales, is now no longer regarded as "an imperfect copy of the male model", but "as unique... with its own norms". Even the term *woman* now stands "rehabilitated" and "has become the preferred designation for 'adult female human being'."²⁵

RISING COMMUNITY

It is heartening that in India, various women's organisations "have presented themselves as a 'rising community', a more conscious and aware community, and not wanting the 'succour' of any special provisions". As noted by the Committee on Amendments to Criminal Law, "Women want constitutional guarantees to be simply and plainly enforced and we think it is the duty of the State to make special provisions to ensure that they are granted." 27

There is some degree of substance in the criticism [observed the Committee,] which we have heard from women's organisations that women do not need sympathy, empathy or charity. They are equal per se. In other words, they claim what general human rights and the Constitution guarantees as their natural space to live freely and effect decisions based on individual judgment. We are unable to discountenance this argument. On the contrary this is entirely correct. The fundamental attitude, based on paternalism, must be discarded. We also think that the judgments of courts can sometimes be misconstrued as suggestive of sympathetic consideration in a criminal trial. We also think that the right to justice is a fundamental right under the Constitution and must not be earned out of a sympathy having regard to the social malaise which exists in society. In other words, we advocate an approach that if the juxtaposition between honour and shame on the one hand and the crime of rape is deconstructed, people would be able to step forward and be heard. Such crimes should be registered immediately and investigated impartially.... If an impartial investigation brings offenders to book, it is going to add to the confidence of not only the individual victim but also

^{24.} Dianne Hales, Just Like a Woman, 61.

^{25.} Reader's Digest, Success with Words (1983) 685.

^{26.} Report of the Committee on Amendments to Criminal Law, Chap. 4, "Sexual Harassment at the Workplace", 121, para. 6.

^{27.} Ibid.

to women in society that such crimes can be brought to book. No woman in India must feel a sense of shame or stigma in the event of sexual assault. She is entitled to the redressal of that injury and that offence and she is therefore statutorily and constitutionally capable of access to the rule of law.²⁸

THE PROBLEM OF SEXUAL HARASSMENT

As observed by the ILO:

The problem of sexual harassment relates not so much to the actual biological differences between men and women, but to the gender or social roles which are attributed to men and women in social and economic life, and perceptions about male and female sexuality in society.²⁹

Women through the centuries have been perceived to be, and therefore are socially conditioned from an early age to be, subordinate to men.... Women are also expected to be compliant and sexually passive while men are socialized to believe that they are the ones to initiate sexual relationships. In most societies and situations, men are more likely to start sexual harassment than women, as societies tolerate or even encourage sexually aggressive behaviour by men. [C]ultural values [may also] condition and dictate that men should not despair if their initial advances are rejected, therefore giving rise to repeated unwanted sexual advances.... Women can also become recipients of such conduct when they are seen to be competing for power....³⁰

Only 5-6 people are not culprits. The victim is as guilty as her rapists.... She should have called the culprits brothers and begged before them to stop... This could have saved her dignity and life. Can one hand clap? I don't think so.³¹

- 28. Ibid, Chap. 3, "Rape and Sexual Assault", 91-92, para. 33.
- 29. ILO, Action Against Sexual Harassment at Work in Asia and the Pacific (2001) 8.
- 30. Ibid. 8-10.
- 31. This was the response of "godman" Asaram "Bapu" to one of most the horrific incidents of gang rape in Delhi in on 16-12-2012; see, Report dt. 23-1-2013 of the Committee on Amendments to Criminal Law, "Introduction", 11-12, para. 23. The report also quotes a leader of CPM: "We have told the Chief Minister in the assembly that the government will pay money to compensate rape victims. What is your fee? If you are raped, what will be your fee?"

It is shocking to note [says the above report,] that even after the ... horrific incident of gang rape, many political leaders, including members of Parliament/State legislatures, spiritual gurus with large followings and other eminent persons have been making statements reinforcing the gender bias. Some have even blamed the victim for having facilitated the rape by her own behaviour.... Many of them have reflected this gender bias contrary to the constitutional mandate after swearing 'to bear true faith and allegiance to the Constitution of India', in addition to their fundamental duty 'to abide by the Constitution and respect its ideals. These deep rooted prejudices have to be eliminated for the efficacy of any laws on the subject. The time has come to enact laws providing for the disqualification of elected representatives on this ground alone.

One of the most commonly held beliefs in many cultures says the ILO report, is that women "provoke" and "ask" for the conduct in question. The "natural" sex drives of males and the dress and appearances of women are often cited as the reason for sexual harassment of women.

However [, says the ILO Report,] this does not explain why women who work...in regulation work-clothes get harassed, nor why women who are considered 'suitably covered' by community norms and standards, are also targeted. Moreover, it does not clarify why some men harass and others do not. Shifting the burden and responsibility for the problem confuses the issue... and reveals a deep-rooted problem that exists in understanding what sexual harassment is really all about.³²

In many cultures and societies "[s]exual harassment is considered to be the price which women must pay for having stepped out of the closed spaces segregated for them".³³

Studies made by women's groups in Asian countries for the ILO have found several "culture-based" views about sexual harassment³⁴, which

- 32. Ibid, 13.
- 33. ILO, Action Against Sexual Harassment at Work in Asia and the Pacific, 14.
- 34. Wittingly or unwittingly, the Supreme Court, even while rendering an otherwise progressive judgment in *Bharwada Bhoginbhai Hirjibhai* v. *State of Gujarat*, (1983) 3 SCC 217: AIR 1983 SC 753, and holding that in cases of sexual assault of women it is open to the court to rely upon the evidence of a complainant even without seeking corroboration if corroboration by medical evidence is available, sought to stereotype Indian and Western women "in a somewhat unorthodox way" by observing in paras. 9 and 10, inter alia, thus:

We must not be swept off the feet by the approach made in the western world which has its own social milieu, its own social mores, its own permissive values, and its own code of life. Corroboration may be considered essential to establish a sexual offence in the backdrop of the social ecology of the western world. It is wholly unnecessary to import the said concept on a turnkey basis and to transplant it on the Indian soil regardless of the altogether different atmosphere, attitudes, mores, responses of the Indian society, and its profile. The identities of the two worlds are different. The solution of problems cannot therefore be identical. It is conceivable in the western society that a female may level false accusation as regards sexual molestation against a male for several reasons such as:

- (1) The female may be a 'gold digger' and may well have an economic motive—to extract money by holding out the gun of prosecution or public exposure.
- (2) She may be suffering from psychological neurosis and may seek an escape from the neurotic prison by fantasizing or imagining a situation where she is desired, wanted, and chased by males.
- (3) She may want to wreak vengeance on the male for real or imaginary wrongs. She may have a grudge against a particular male, or males in general, and may have the design to square the account.
- (4) She may have been induced to do so in consideration of economic rewards, by a person interested in placing the accused in a compromising or embarrassing position, on account of personal or political vendetta.

either justify sexual harassment or dismiss it altogether.³⁵ Some of such views are: "sexual harassment is something that happens only in Western

- (5) She may do so to gain notoriety or publicity or to appease her own ego or to satisfy her feeling of self-importance in the context of her inferiority complex.
- (6) She may do so on account of jealousy.
- (7) She may do so to win sympathy of others.
- (8) She may do so upon being repulsed. (Para. 9)

By and large these factors are not relevant to India, and the Indian conditions. Without the fear of making too wide a statement, or of overstating the case, it can be said that rarely will a girl or a woman in India make false allegations of sexual assault on account of any such factor as has been just enlisted. The statement is generally true in the context of the urban as also rural society. It is also by and large true in the context of the sophisticated, not so sophisticated, and unsophisticated society. Only very rarely can one conceivably come across an exception or two and that too possibly from amongst the urban elites. Because (1) A girl or a woman in the tradition-bound non-permissive society of India would be extremely reluctant even to admit that any incident which is likely to reflect on her chastity had ever occurred. (2) She would be conscious of the danger of being ostracized by the society or being looked down by the society including by her own family members, relatives, friends and neighbours. (3) She would have to brave the whole world. (4) She would face the risk of losing the love and respect of her own husband and near relatives, and of her matrimonial home and happiness being shattered. (5) If she is unmarried, she would apprehend that it would be difficult to secure an alliance with a suitable match from a respectable or an acceptable family. (6) It would almost inevitably and almost invariably result in mental torture and suffering to herself. (7) The fear of being taunted by others will always haunt her. (8) She would feel extremely embarrassed in relating the incident to others being overpowered by a feeling of shame on account of the upbringing in a tradition-bound society where by and large sex is taboo. (9) The natural inclination would be to avoid giving publicity to the incident lest the family name and family honour is brought into controversy. (10) The parents of an unmarried girl as also the husband and members of the husband's family of a married woman, would also more often than not, want to avoid publicity on account of the fear of social stigma on the family name and family honour. (11) The fear of the victim herself being considered to be promiscuous or in some way responsible for the incident regardless of her innocence. (12) The reluctance to face interrogation by the investigating agency, to face the court, to face the cross-examination by counsel for the culprit, and the risk of being disbelieved, acts as a deterrent. (Para. 10) Commenting on the above observations of the Supreme Court, the Committee on Amendments to Criminal Law said in its report dt. 23-1-2013:

As a listing of these characteristics, we regret that there is a profiling of an Indian girl which has taken place which is an overgeneralization and it would neither be accurate nor scientific to test the testimony of an Indian women with reference to the criteria which are mentioned in paragraph 10 above. But what is important is that the judgment, in a certain sense, discloses how a woman is viewed in India.

(Report of the Committee, Chapter 3, Rape and Sexual Assault, 80–83, paras. 25–26). 35. Referring to the *Bhanwari Devi case* that led to the *Vishaka* Judgment, the Committee on Amendments to Criminal Law says in its report dt. 23-1-2013 in "Introduction", 14, para. 32:

The most appalling feature of the case is that the trial court acquitted the accused observing that the rapists were middle-aged and respectable persons of a higher

communities where men and women mix freely"; "Western television programmes are bad influence on the local population because those programmes portray that it is fine for women and men to interact in overt ways"; Western television programmes can potentially titillate men into sexually harassing women; "[m]odern young Western women are game for a bit of fun, unlike traditional Asian women who are more reserved about joking and teasing"; "[t]easing and cajoling women are really just part of the local culture and there was nothing wrong with this until Western feminist ideology came along and 'problematised' cultural norms, turning them into a human rights issue"; and "women ask and deserve to be sexually harassed because they have transgressed local norms" ³⁶

Without doubt, the problem of sexual harassment has to be dealt with full firmness and sensitivity. At the same time, possibility of some complaints being false and motivated cannot be ruled out.

Sexual harassment may take diverse and varied forms. It is not limited to demands for sexual favours made under threats of adverse job consequences. Sexual harassment would include any unwanted conduct of a sexual nature or other conduct based on sex, which violates the dignity of a person, in particular when it creates an intimidating, hostile, degrading, humiliating or offensive environment for the recipient. Such conduct may be physical, verbal or non-verbal. Sexual harassment is a species of gender-discrimination. It is for the recipient to decide what conduct is acceptable or offensive to her or him, and from whom. All these aspects are discussed in Part I of the book,—"What is Sexual Harassment".

Sexual harassment is a serious and real problem for various working women in a large number of occupations, employments, jobs, trades and businesses, and economic sectors. It is an affront to the dignity and self-respect of the victims. It may have disastrous consequences both for the victims and the employers. Part II of the book deals with the aspect,—"Why Sexual Harassment Needs to be Combated".

It is the legal duty of the employer to take appropriate affirmative action to combat sexual harassment at work. "The fundamental rights to life with human dignity, to equality, and to work in ones chosen profession or trade inherently include protection from sexual harassment." Part III of the book discusses the aspect of "Combating Sexual Harassment at Work". Part III has two sub-parts: III-A and III-B. Sub-part III-A deals with "preventative and procedural action by employers", "sexual

caste who could not have raped a lower caste woman. The mindset of the judiciary also needs to be improved by their education in gender sensitivity.

^{36.} ILO, Action Against Sexual Harassment at Work in Asia and the Pacific, 17-18.

^{37.} Report of the Committee on Amendments to Criminal Law, "Introduction", 1.

harassment of students", as also the "role of employees, trade unions and collective bargaining". Sub-part III-B examines and discusses the provisions of the "Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013".

Part IV of the book reviews the aspect of "Liability and Remedies". This part mainly discusses the applicability, etc., of laws other than the 2013 Act, which may (also) apply to certain cases of sexual harassment, such as the Indian Constitution³⁸, Labour Laws, Criminal Laws, the National Commission for Women Act, 1990, Protection of Human Rights Act, 1993 and Torts Law. Part IV also discusses the circumstances under which an employer may be held vicariously liable for the sexual torts of its employees.

—ALOK BHASIN

38. As stated in the Report of the Committee on Amendments to Criminal Law, "Introduction", 2-3, paras. 4-7:

The right to be protected from sexual harassment and sexual assault is ... guaranteed by the [fundamental rights enshrined in] the Constitution, and is one of the pillars on which the very construct of gender justice stands.

This right is buttressed by the directive principles of state policy... and these fundamental principles bind the State in performance of its task of governance of the country.

Every person invested with public power remains primarily a citizen who is duty bound to perform the fundamental duties of every citizen with the added public duty of implementing the directive principles of securing a social order for the promotion of welfare of the people.

A fortiori, the duty of the State, therefore, is to provide a safe environment, at all times, for women, who constitute half of the nation's population; and failure in discharging this public duty renders it accountable for the lapse. The State's role is not merely reactive to apprehend and punish the culprits for their crimes; its duty is also to prevent commission of any crime to the best of its ability. Crimes against women are an egregious violation of several human rights demanding strict punishment with deterrence to prevent similar crimes in future by the likeminded.

Brief Contents

	Ta	ble of Cases XLV
	Та	ble of Statutes
		PART I. What is Sexual Harassment?
		Introduction 3
	1.	"Quid Pro Quo" and "Hostile Environment" Sexual Harassment
	2.	Defining Sexual Harassment 10
	3.	Legal Test for Sexual Harassment
	4.	Sexual Harassment: A Species of Sex Discrimination 70
	5.	Reasonable Perception: Reasonable "Person" or Reasonable "Victim"?
	PA	ART II. Why Sexual Harassment Needs to be Combated
		Introduction
	1.	A Serious and a Real Problem
	2.	Most Vulnerable
	3.	Violation of Dignity and Human Rights 164
	4.	Fall Out 166
		PART III. Combating Sexual Harassment at Work
A.	PR	eventative and Procedural Action
		Introduction
	1.	Preventative and Procedural Action by Employers 179
	2.	Sexual Harassment of Students 270
	3.	Role of Employees, Trade Unions and
		Collective Bargaining 320

В.		KUAL HARASSMENT OF WOMEN AT WORKPLACE REVENTION, PROHIBITION AND REDRESSAL) ACT, 2013
	`	Introduction
	1.	Preliminary
	2.	Constitution of Internal Complaints Committee 347
	3.	Constitution of Local Complaints Committee 356
	4.	Complaint
	5.	Inquiry into Complaint 407
	6.	Duties of Employer
	7.	Duties and Powers of District Officer 448
	8.	Miscellaneous
		PART IV. Liability and Remedies
		Introduction
	1.	Constitution of India
	2.	Criminal Law
	3.	National Commission for Women Act, 1990 and
		Protection of Human Rights Act, 1993 690
	4.	Torts
	5.	Vicarious Liability of Employer for Sexual
		Torts of Employees 806
An	ne	xure 1
		xual Harassment of Women at Workplace (Prevention, rohibition and Redressal) Act, 2013 965
An	ne	xure 2
		xual Harassment of Women at Workplace (Prevention, rohibition and Redressal) Rules, 2013 980
	Sal	hiect Index

Contents

Table of Cases	X1	LV
Table of Statutes	LX	IX
PART I. WHAT IS SEXUAL HAR	RASSMENT?	
Introduction		3
1. "Quid Pro Quo" and "Hostile Environment"	"	
Sexual Harassment		5
2. Defining Sexual Harassment		10
A broad approach		10
Some definitions		Ι2
United States of America		Ι2
EEOC		12
California Administrative Code		13
United Kingdom		Ι4
European Communities: A broad and truly		
progressive approach		Ι4
Canada		17
Australia		18
New Zealand		20
Switzerland		20
International Confederation of Free Trade U		
(ICFTU), 1986		21
United Nations		2 I
India		22
Supreme Court: 1997		22
Sexual Harassment of Women at Workpl	,	
Prohibition and Redressal) Act, 2013		23
Indian Penal Code		24

3.	Legal Test for Sexual Harassment	27
	Unwelcome Determination largely turns on questions of credibility and may present real problems of evidence for the	27
	trier of facts	27 28
	Passive tolerance must not be confused with voluntary acceptance	29
	Evidence regarding complainant's sexually provocative speech and dress not irrelevant	33
	Test of reasonableness	33
	She drew the line	35
	Complainant did not regard the conduct as unwelcome	
	at the relevant time	36
	Notification to the employer	42
	Sexual in nature	43
	"Sexual" embraces a wide range of conduct	43
	"sexual harassment" He crossed the boundary between a "social relationship"	45
	and "sexual harassment"	47
	behaviour with sexual connotations	50
	circumstances including understandings of the parties	52
	Persistence and/or gravity of the conduct	58
	Ordinary meaning of "harassment"	58
	Whether objectionable conduct must be repeated	59
	Impact on the victim	60
	of the conduct	60
	it also to be psychologically injurious	62
	constitute "hostile environment sexual harassment"	65
	but also severe	67
	constitute sexual harassment	67
	working environment	68

4. Sexual Harassment: A Species of Sex Discrimination	70
Sexual harassment violates the fundamental right to gender equality and the right to life and liberty	70
International instruments and conventions	71
Universal Declaration of Human Rights, 1948	72
Declaration on the elimination of violence against women	73
Convention on the elimination of all forms of	
discrimination against women	74
International Covenant on Economic, Social	
and Cultural Rights	75
The Indian Constitution	75
Tracing the development of the doctrine	78
United States	78
An invitation to dinner would become an invitation	
to a federal lawsuit	78
But for her womanhood	79
Employer may make employee's endurance of sexual	
intimidation a "condition" of employment	79
EEOC Guidelines, 1980: Sexual harassment is a	0.
form of sex discrimination	80
Sexual harassment is "an arbitrary barrier to sexual equality at the workplace"	82
Canada	82
The facts in the "Janzen case"	83
The Manitoba Human Rights Act	84
Adjudicator: Complainants were victims of sexual	
harassment and sex discrimination	84
Court of Queen's Bench: Sexual harassment amounts	
to sex discrimination	85
Manitoba Court of Appeal	86
These are entirely different concepts and cannot be equated.	86
Concept of discrimination "because of sex" implies discrimination in a "generic" sense, which would not	
include sexual harassment as not all women are	
sexually harassed	86
Sexual harassment based on the victim's "sex appeal"	
would not constitute sex discrimination	87
Complainants were chosen for the harassment because	
of characteristics peculiar to them rather than because	
of their sex	87
Insufficient connection between the employer and	
the allegedly discriminatory conduct	88

Sexual Harassment: A Species of Sex Discrimination (contd.)	
Supreme Court	89
Gender need not be the sole ingredient in	
the discriminatory action	89
Broad view of "employment discrimination"	90
Brooks v. Canada Safeway Ltd	91
Extending the reasoning in Brooks to Janzen	94
Australia	94
United Kingdom	
Whether "same-sex harassment" can constitute	
discrimination because of sex	99
Homophobic harassment	101
United Kingdom	101
Sex Discrimination Act, 1975	101
Change in policy	101
European Community Law	
United States	109
Officed States	110
5. Reasonable Perception: Reasonable "Person"	
or Reasonable "Victim"?	114
	•
Subjective and objective	114
"Hyper-sensitive" complainant	121
Some definitions of "sexual harassment" and	
concepts of "reasonableness"	126
"Half way to equal"	135
On facts held a reasonable person, having regard to all	
the circumstances, would have anticipated that the	
complainant would be offended, humiliated or	
intimidated by the perpetrator's conduct	136
Sex Discrimination Ordinance, Hong Kong	137
This was no "tongue and cheek approach"	138
Anti-discrimination laws cannot be taken to proscribe	
or discourage consensual sexual activity	140
Test is not how the complainant viewed the advances	
and sexual conduct in retrospect	141
Finding should be given whether a reasonable person,	
having regard to all the circumstances, would have	
anticipated that the complainant would be offended,	
humiliated or intimidated	142
Anti-Discrimination Act, 1991 of	
Queensland, Australia	146

PART II. WHY SEXUAL HARASSMENT NEEDS TO BE COMBATED

Introduction	153
1. A Serious and a Real Problem	156
2. Most Vulnerable	161
3. Violation of Dignity and Human Rights	164
4. Fall Out	166
PART III. COMBATING SEXUAL HARASSMENT AT WORK	
A. Preventative and Procedural Action	
Introduction	175
1. Preventative and Procedural Action by Employers	179
Preventive steps	182
Policy statements	182
What is "at work"?	192
Policy on inappropriate e-mails or internet use: Curbing the menace of "e-harassment" at the workplace	196
"Love contracts" or "dating policies"	197
Communication	199
Role of managers and supervisors	201
Disciplinary offence	202
Requirement to protect "health and safety at work" includes maintenance of a working environment free from sexual harassment	203
Progressive policies provide for protection of both female and male victims of sexual harassment	205
Training	208
Complaints procedures	211
Guidelines laid down by the Supreme Court of India	213
Complaints Committee	214
Complaints Committee	22I

XXVIII Law Relating to Sexual Harassment at Work

Preventative and Procedural Action by Employers (contd.)	
Impact of statutory rules like CCS (CCA) Rules	223 228 228
Informal procedure	229
Advice and assistance	230
Formal (complaints) procedure	231
Handling the investigation	233
"Natural justice" and "standard of proof"	237
Second enquiry, held, not justified on facts	243
Disciplinary action	243
Transfer of one party	246
Protection from victimisation or retaliation	249
Criminal proceedings	257
Third party harassment	258
Reviewing the policy and reporting about its implementation	269
2. Sexual Harassment of Students	270
Departmental enquiry: Standard of proof	292
Termination of a probationer by a non-stigmatic order	311
Disciplinary action	311
Allegations were false and afterthought	315
Ragging and sexual harassment	316
"Anti-Ragging Committee" or "Vishaka Committee"?	316
Complete lack of sensitivity towards gender justice	317
Secondary victimisation	318
Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013	318
3. Role of Employees, Trade Unions and	
Collective Bargaining	320
Employees' responsibilities	320
Role of trade unions	221

Ro	le of Employees, Trade Unions and Collective Bargaining (contd.))
	Trade union action	
В.	SEXUAL HARASSMENT OF WOMEN AT WORKPLACE (PREVENTION, PROHIBITION AND REDRESSAL) ACT, 2013	
	Introduction	333
	Long title	333
	Preamble	334
1.	Preliminary	335
	Short title, extent and commencement	335
	Definitions	336
	Criminal Law as to coverage	345
	Prevention of sexual harassment	346
2.	Constitution of Internal Complaints Committee	347
	Constitution of Internal Complaints Committee Duty of employer to constitute Complaints Committee	347
	and nominate its members, etc.	348
	Small establishments	351
	"Dwelling place" or "house"	35 ² 35 ²
	Fee or allowances for external member of Internal	<i>)</i>
	Complaints Committee	353
	Complaints Committee	353
	Criminal Law regarding Complaints Committees	354
3.	Constitution of Local Complaints Committee	356
	Notification of District Officer	356
	Constitution and jurisdiction of Local Complaints Committee Establishments employing more than 10 workers	356
	but not having Internal Committee	356
	Complaints of domestic workers Observations of the Committee on Amendments	357
	to Criminal Law	357

XXX Law Relating to Sexual Harassment at Work

Constitution of Local Comp	laints Committee (contd.)
----------------------------	---------------------------

	Composition, tenure and other terms and conditions of Local Complaints Committee	358
	Person familiar with issues relating to sexual harassment	
	-	358
	Fees or allowances for Chairperson and members of Local Committee	• • •
		359
	Grants and audit	359
4.	Complaint	360
	Complaint of sexual harassment	360
	Complaint by "aggrieved woman"	360
	Limitation	360
	Assistance to the "aggrieved woman"	361
	Rule 6	362
	Conciliation	363
	Conciliation provision criticised	363
	•	
	Inquiry into complaint	364
	Sub-section (I)	365
	Committee statutorily obliged to conduct inquiry	365
	If aggrieved woman is a domestic worker	366
	Cases of "workplaces" excluding "dwelling place" or	
	"house" where respondent is not an employee	367
	Manner of conducting inquiry	367
	Rule 7	368
	Natural justice and standard of proof	369
	Complaints Committee failed to inspire confidence	,
	and acted contrary to the mandate of law	370
	Second proviso: Ambiguous and dubious	371
	Complainant should be associated with the inquiry	
	and afforded reasonable opportunity	371
	Irrelevant document may be disallowed	373
	Ex-parte inquiry proceedings and effect thereof	374
	Effect of not cross-examining witnesses and/or	
	producing evidence	377
	Formal inquiry, held rightly dispensed with by employer	378
	Standard of proof	386
	Non-examination of complainant in inquiry: Effect of	392
	"Hearsay evidence" though admissible, cannot be an	
	"escape route" to produce "primary evidence"	393
	Duty of complainant to substantiate complaint	395
	"Departmental proceedings" versus "criminal proceedings"	401

Complaint (contd.)	
Enquiry into allegations of misconduct against female employee stayed as employer refused to inquire into her allegations of gender/sexual harassment	404 406 406
5. Inquiry into Complaint	·
• • •	407
Action during pendency of inquiry "Other relief" to complainant during pendency of inquiry Rule 8 Leave Views of the Committee on Amendments to Criminal Law Shall implement	407 407 407 408 408 408
Inquiry report	409
Complaints Committee is competent to recommend punishment	410
Separate reports by members or a combined report	
by the Complaints Committee?	410
Section 13(1) compared with the second proviso to	413
Section II(I)	413
Rule 9: Manner of taking action for sexual harassment Employer mandated to "act upon the recommendation"	414 415
of the Complaints Committee	415
Punishment for false or malicious complaint and false evidence Rule 10: Action for false or malicious complaint	433
or false evidence Section 14(1): First proviso Red-rag provision?	433 434 438
Determination of compensation	439 439 440
Prohibition of publication or making known contents	4 4 7

XXXII Law Relating to Sexual Harassment at Work

Constitution of India (contd.)	
Inclusive not exhaustive	472
The great generalities of the Constitution	473
Constituent Assembly	474
Significance of Article 12	475
Centres of power	476
"Instrumentality", "Agency" or "Authority"	477
Landmarks on the State conceptualisation	478
Rajasthan State Electricity Board case	479
Sukhdev Singh case	482
Concurring opinion of Mathew J	494
Sabhajit Tewary case	503
Praga Tools Corporation case	504
Heavy Engineering case	505
Hindustan Steel case	506
Back to "Sukhdev Singh case"	507
Dissenting opinion of Alagiriswami J	507
Ramana Dayaram Shetty case	509
Ajay Hasia case	512
Som Prakash Rekhi case	515
P.K. Ramachandra Iyer case	516
Tekraj Vasandi case	517
Chander Mohan Khanna case	520
Steel Authority of India Ltd. case	521
Mysore Paper Mills Ltd. case	521
"Pradeep Kumar Biswas case": Multiple test	522
Majority judgment by Ruma Pal J	523
The formation of CSIR	524
Objects and functions	524
Management and control	525
Financial aid	528
Dissenting judgment of R.C. Lahoti J (for himself	
and on behalf of Doraiswamy Raju J)	530
	535
Federal Bank case	536
Zee Telefilms case	537
Majority judgment	538
Dissenting judgment	541
Balmer Lawrie and Co. case	547
VSNL case (Jatya Pal Singh v. Union of India)	550
"Private" bodies and power of High Courts to	
issue writs: Article 226	552

XXXIV Law Relating to Sexual Harassment at Work

Constitution of India (contd.)	
"Expansive" and "extraordinary" power	553
Alternative remedy	555
Disputed questions of fact	555
Term "authority" in Article 226 is wider in scope	
than in Article 12	557
Public duty does not necessarily have to be one	
imposed by statute	558
But High Court does not act like a proverbial	
"bull in a china shop"	563
There should exist a legal right in the applicant and a	
corresponding legal duty on the "person" or "authority"	565
Public functions are "similar to or closely related to those	
performable by the State in its sovereign capacity"	575
High Court cannot go into the sufficiency or otherwise	
of evidence in the inquiry nor sit in appeal over	
the inquiry findings	576
"Vishaka" and the Sexual Harassment of Women at Workplace	
(Prevention, Prohibition and Redressal) Act, 2013	579
2. Criminal Law	589
Indian Penal Code (Act 45 of 1860)	589
Sexual harassment	589
Offences relating to "modesty" of women, assault or use	303
of criminal force with intent to disrobe any woman,	
"voyeurism", "stalking" and "rape"	590
The complaint	590
Some relevant provisions	592
Allegations made in the FIR do not disclose any	372
cognizable offence, holds the High Court	592
"A gross error of law", holds the Supreme Court	592
He must be attributed with such knowledge	593
Sagacity will be the first casualty	594
High Court not justified in embarking upon an inquiry	37
as to the probability, reliability or genuineness of the	
allegations made in the FIR	595
Accused convicted	596
Essence of a woman's modesty is her sex	598
Threats had nothing to do with "femininity" or "modesty"	606
Complaint dismissed by the High Court under	
Section 482 CrPC	606
Scheduled Castes and the Scheduled Tribes (Prevention	
of Atrocities) Act. 1989	60

Criminal Law (contd.) Intention is not the sole criteria of the offence punishable under Section 354 IPC 609 The accused had no "noble intention" 612 Let it be a poem or a prose, the crucial question is whether such writing is possibly intended to insult the modesty of a woman Certain relevant provisions of the Indian Evidence Act, 1872 Amendment of Section 146 Some other provisions of IPC 62 T Information Technology Act, 2000 632 Judicial approach: Sensitivity 634 The law court is not an unnatural world 634 An unmerited acquittal does no good to the society Treatment of victims of sexual assault in the court during cross-examination 636 Trial "in camera" in rape cases Trial court castigated for insensitivity Courts must hear the loud cry for justice 641 A judge of facts shall have to apply a common-sense rule while testing the reasonability of the prosecution case Court procedures should be so devised as to avoid harassment of witnesses and complainants Women also have the right to life, liberty, dignity and honour. Even a woman of easy virtue is entitled to privacy and protection of law Appreciation of evidence in cases involving sexual offences Corroboration: No rule of law that version of prosecutrix must be corroborated in every case 646 Nature and extent of corroboration required when it is not considered safe to dispense with it Is the witness essential to the unfolding of the prosecution case? "Seeing a naughty movie would put you in mood" Can the previous statement of an accomplice, or a complainant, be accepted as "corroboration"? 662 Prosecutrix cannot be considered to be an accomplice Women in India Over much importance should not be attached to minor discrepancies Evidence has to be "weighed", not "counted" "Interested" witness

XXXVI Law Relating to Sexual Harassment at Work

Criminal Law (contd.)	
Delay in lodging the FIR	674 676
Allegations of sexual harassment and anticipatory bail Section 438 CrPC	681 681
Presumption of innocence	68 ₂
"Intention" and "attempt" to commit a crime	
3. National Commission for Women Act, 1990 and Protection of Human Rights Act, 1993	690
National Commission for Women Act, 1990 Objects and reasons Preamble National Commission for Women Functions of the Commission	690 690 691 691
Protection of Human Rights Act, 1993 Objects and reasons Preamble Human rights National Human Rights Commission Functions and powers of the Commission	694 694 695 695 696
4. Torts	702
Object of tort law	702
Recourse to tort law in sexual harassment cases	702
Common-law principles may be applied in India	705
What is a "tort"? A "legal wrong", "other than a breach of contract" "Injury" and "damage": Two "basic ingredients" of "tort" "Primary remedy" in tort is "damages"	706 706 708
Statutory tort	712
Damages "Damage" and "damages" The "underlying principle" Restitution Rule of remoteness Assessment of damages	713 713 714 714 715 716
"Measure of damages"	717

Torts (contd.)	
"General" and "special" damages	718
"Compensatory", "aggravated", "punitive", "exemplary",	
"retributory", "vindictive" damages	718
"Exemplary" damages	718
"Aggravated" damages	720
"Exemplary damages" appeared on the English	
legal scene in 1760s	720
But there also prevailed confusion	721
Award of exemplary damages hedged in by the	
House of Lords	723
Two possible processes of reasoning	723
Not clear from judicial precedent whether the idea	
of compensation or punishment had prevailed	724
Three categories	725
Three considerations	726
If, but only if	726
Aggravated damages can do most, if not all, of the work	
that could be done by exemplary damages	727
The punitive element is not something which is or can be	
added to some known factor which is non-punitive Matters for compensation and not for punishment	729
The direction to the jury was "far too wide"	730
Be it so; pig-headedness will not do	730
Court of Appeal exhorts judges not to follow House	731
of Lord's dictum in "Rookes v. Barnard"	731
Lord Devlin "knocked down the common law"	731
I make so bold as to say that it should not be followed	/ 5 =
any longer in this country	732
If ever there was a decision of the House of Lords	13
given "per incuriam", this was it	732
First category is "unsupported by authority" and	, ,
"difficult to reconcile" with "justice or common sense"	734
Do all other bullies go free?	735
This proposition is contrary to the law as laid	
down in previous decisions in the House	735
The task of unravelling the compensatory and punitive	
elements of general damages is a daunting one	736
No necessity for "artificial restraints"	737
Lord Devlin attached a weight to inverted commas	_
which they were quite unable to bear	738

"Categories" have been "conjured out of the air" 738

XXXVIII Law Relating to Sexual Harassment at Work

Torts (contd.)

The very plinth supporting Lord Devlin's argument	
was built on sand	739
Categories and conditions all tend to make the law	
less flexible, less sensible and less fair	739
Second category should be construed broadly	739
Attempt to follow "Rookes" "is bound to lead	
to confusion"	740
I do not think so	74 ^I
The House chides the Court of Appeal	742
We took what we thought was the best course open to	
us to limit those abuses	743
A wide bracket	743
Relevance of defendant's conduct	743
Before "Rookes v. Barnard"	744
Best course to limit the abuses occasioned by failure to	
recognise difference between "compensatory" and	
"punitive" damages	744
I am surprised by the enthusiasm of Lord Devlin's critics	
in supporting this form of "palm tree justice"	745
Highly anomalous	745
Three kinds of cases	746
It is better to be content with an illogical result than to	0
allow any extension of an anomaly	748
I would find it impossible to return to the chaos	749
The subjective element in damages	750
Compensation for damaged reputation operates both	
as "vindication" and "consolation"	750
At large	751
Amount of a verdict is the product of a mixture of inextricable considerations	
The dangers of double counting	75 ²
Three heads	753
	753
Difficulty in allocating compensatory damages between head (1) and head (2) in actions involving	
tort of defamation	752
I would regard the present case as exceptional	753 754
Terminology	754 754
Where solatium is enough	754
The "major clarification"	756
The major clarification The meaning of the categories	756
	757
The first category	757 758
The second category	750

Torts	(co	ont	d	.)	
		As	t	Ю	th
	_				-

As to the "other bullies"	-(-
As to the "other bullies"	760
I would, logic or no logic, refuse to extend the right	761
The "if, but only if" passage	761
I can find no escape from the conclusion that "Rookes v.	
Barnard" approach was wrong	763
The controversy still continues	763
Matter should not be stretched too far	764
Damages in sexual harassment cases	764
No easy task	764
A useful statement of principle	765
Damages in "anti-discrimination" or "equal opportunity"	
jurisdictions	766
The "correct approach" for assessing damages	768
Analogous to "tort" or "statutory tort"	768
Special and general damages	773
Aggravated damages	774
Exemplary damages	775
A sexual harasser takes his victim as he finds her	779
The judgment in "Susan Hall, re"	780
The background facts	780
Judgment of the Human Rights and Equal Opportunity	
Commission	781
Commission's findings of fact	781
Commission's findings as to sexual harassment	783
Commission's findings and conclusions regarding damages .	783
Determinations and conclusions	788
Review by the Federal Court of Australia	788
Generalisations as to human nature or social experience	,
are inappropriate as a standard	789
It might be distressing to a female employee to have the	, ,
ardour of her male employer constantly pressed upon her	790
I disagree that it was just a "tragic" or "funny" joke and	1,2 -
not "sexual harassment"	791
An erroneous approach	791
The letters were relevant for assessing "the extent of the	//-
affront and injury to feelings suffered"	
by the complainants	792
Some investigation of the true reason for dismissal	,,,
was necessary	792
•	, /

XL Law Relating to Sexual Harassment at Work

ntd.)
)

	There is no justification in failing to take account of proved incidents of sexual harassment simply because, by a different procedure, a punishment might have been inflicted	
	on the harasser by a criminal court	793
	Dominance eroticised	793
	Such acts of sexual harassment may also be tortious, sounding in damages at common law even if there be	
	no physical injury or injury to feelings	794
	"Vindication by court's finding of harassment cannot	//Т
	mitigate the "injury" or "damage"	795
	He erred in law in declining to award damages	795
	Assessment of general damages involves putting a monetary value on all of the psychological harm occurring at all of the different points in time and varying in level and	(
	intensity over that time	796
	I am most reluctant to resolve this aspect of the matter	797
	on the basis of generalisations	798
	This further injury was not causally related to	, ,
	the sexual harassment	799
	Facts found relevant to compute general damages	799
	As to Ms 'A'	799
	As to Ms "An"	800
	Compensation is the cardinal concept	801 802
	General damages as to Ms 'B'	803
	General damages as to wis D	803
5.	Vicarious Liability of Employer for Sexual	
	Torts of Employees	806
	Vicarious liability	806
	Theoretical basis	807
	Unspoken rationale	809
	The Salmond test	810
	The problem	810
	One approach	811
	Intentional wrongdoing	812
	Forbidden acts	819
	Assaults	822
	A broad approach	824

Vicarious Liability of Employer for Sexual Torts of Employees (contact)	td.
Looking for broader policy rationales	827
Three general categories	828
Furtherance of the employer's aims	828
Employer's creation of a situation of friction	828
Dishonest employee cases	829
The common theme	830
Policy considerations	830
Provision of a just and practical remedy for the harm	831
Deterrence of future harm	833
Meaningful articulation of the principle of vicarious liability .	833
"Enterprise risk" approach to vicarious liability	834
A broad approach	835
"Mere opportunity" to commit a tort, in the common	
"but-for" understanding of that phrase, does not suffice	835
Some principles	836
Application of these general principles to sexual	0.
abuse by employees	837
Factors relevant for deciding whether an employer's enterprise has introduced or significantly exacerbated	
a risk of sexual abuse by an employee	838
The test	839
"Pro-liability" policy considerations have to be	037
tempered by the "strong-connection" test	839
May employers be held vicariously liable for their employees'	57
sexual assaults on clients or persons within their care?	840
Trotman v. North Yorkshire County Council	841
The starting point	843
Bazley v. Curry (Children's Foundation case)	843
Should there be an exemption for non-profit organisations?	845
Jacobi v. Griffiths	847
British Columbia Supreme Court	849
British Columbia Court of Appeal	850
Supreme Court of Canada	850
Majority judgment, per Binnie J	851
Stage 1: Previous cases referred to by Binnie J	853
The "Opportunity" cases	853
The "Employer's Aims" cases	855
Cases of risks inherent and foreseeable in the nature	
of the employer's enterprise	857

Vicarious Liability of Employer for Sexual Torts of Employees (cont	td.
Binnie J's conclusion on the Stage 1 analysis	
of the case law	860
Stage 2: Consideration of policy	860
Conclusion drawn by Binnie J from the Stage 2 policy	
analysis: "Strong connection test" should be applied	
with appropriate firmness	863
Dissenting judgment: McLachlin J	867
First factor: Opportunity afforded by the enterprise	
to HG to perpetrate his attacks	867
Second factor: Employer's aims	868
Third factor: Whether the wrongful act was related to	
intimacy inherent in the employer's enterprise and the	
opportunity for abuse it afforded?	868
Fourth factor: Extent of power conferred on the	
employee in relation to the victim	869
Fifth factor: Vulnerability of potential victims to the	0.1
wrongful exercise of employees' power	869
The ultimate focus: Connection between the	0
employment and the tort	870
Lister v. Hesley Hall Ltd	872
Vicarious liability of employer for an employee's acts	
of subjecting another employee to sexually	
harassing behaviour	880
Rationale extended to harassment of a subordinate	00.
employee by a supervisor	88c
Broad construction of phrases "in the course of employment"	
or "while acting as an agent" in anti-discrimination jurisdictions; Defences to vicarious liability	887
Canadian Human Rights Act	887
Manitoba Human Rights Act	890
New South Wales Anti-Discrimination Act	
Common employment may not cease on leaving place of	893
work: Sex Discrimination Act, 1984 of Australia	895
Complainant ceased to be "in the course of employment"	093
or "engaged in matters related to employment"—a case	
under the Canadian Human Rights Act	898
Title VII of the Civil Rights Act, US—Agency principles	
cannot be entirely disregarded, nor absolute liability be	
imposed on employers for the acts of their supervisors	
regardless of circumstances—Different standards of liability	
for supervisory and co-employee harassment—Affirmative	
defences to employer liability carved out by US SC	901

Vicarious Liability of Employer for Sexual Torts of Employees (con	td.
US Congress' decision to define "employer" to include any "agent" of an employer evinces an intent to place some limits on the acts of employees for which employers are to be held responsible	901
Mere existence of a grievance procedure and a policy against discrimination, coupled with the complainant's failure to invoke that procedure, may not insulate the	
employer from liability	905
sexual harassment	907
Different approaches adopted by Courts of Appeals	908
Tension between Title VII and non-Title VII cases	911
Agency (1957) and "scope of employment"	912
Analysis of the problem: Broader policy rationales; "Frolics or detours"; Supervisory and co-employee harassment	913
Employer liability for co-worker harassment ought to be judged under negligence standard	914
Supervisors have special authority enhancing their capacity to harass	915
Date me or clean the toilets for a year	915
It makes sense to hold an employer vicariously liable for some tortious conduct of a supervisor made possible by abuse of his supervisory authority; Aided-by-agency-	913
relation principle	919
Affirmative defence	920
the circumstances to avoid or minimise the damages	922
Rule propounded	922
Held that the City did not exercise reasonable care	
to prevent the supervisors' harassing conduct	923
Dissent	924
US Supreme Court's decision in Burlington	924
Other factors and not categorisation of sexual harassment into "quid pro quo" and "hostile work environment" would	
govern the issue of vicarious liability	926
Vicarious liability is automatic in cases involving tangible	028
employment actions	928
employment action: Affirmative defence available	929
Dissenting opinion	930
	/) ~

XLIV Law Relating to Sexual Harassment at Work

Vicarious Liability of Employer for Sexual Torts of Employees (cont	<i>td</i> .)
Vicarious liability of employer for sexual harassment of employees by outsiders such as clients or customers	933
Vicarious liability of "State" for sexual torts committed by its employees	936
Doctrine of sovereign immunity	
liability for violation of a fundamental right enabling award of compensation to which the defence of sovereign immunity is inapplicable, and the private law remedy	
wherein vicarious liability of the State in tort may arise Application of the above principles to a case of sexual assault by an employee of State—Vicarious liability of State—Public law and Private law remedies—Question of "lagues stand;" in public law or horse.	
"locus standi" in public law sphere	951
Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013	965
Annexure 2	
Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Rules, 2013	980
Subject Index	985

"The author, Alok Bhasin, has done a commendable job by his comprehensive treatment of the subject — a global social evil — its psychology, pathology, prevention and cure."

Extract from the Foreword by J.S. Verma
 Former Chief Justice of India
Former Chairman, National Human Rights Commission

The second edition of this comprehensive work critically examines the Supreme Court's directives in the Vishaka case (1997) regarding sexual harassment at workplace, and goes on to discuss the development of the law since then.

Sexual harassment at work is a serious problem for working women in a large number of occupations and employments. After almost 16 years of the landmark judgment of Supreme Court in Vishaka case (1997), India finally enacted Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.

The learned author with his vast practical experience and academic credentials has produced this exhaustive guide, for the employers, the working women and for all sections of the society. The book is divided into four Parts:

Part I of the book thoroughly explains what constitutes sexual harassment and its diverse forms.

Part II emphasises upon the need for combating sexual harassment.

Part III is sub divided into III-A and III-B. Sub-part III-A deals with "preventative and procedural action by employers", "sexual harassment of students", as also the "role of employees, trade unions and collective bargaining". Sub-part III-B examines and discusses the provisions of the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.

Part IV reviews the aspect of "Liability and Remedies". It mainly discusses the applicability, etc., of laws other than the 2013 Act, such as the Indian Constitution, Labour Laws, Criminal Laws, the National Commission for Women Act, 1990, Protection of Human Rights Act, 1993 and Torts Law. It also discusses the circumstances under which an employer may be held vicariously liable for the sexual torts of its employees.







